

# Warranty Guidelines

All Karam A.L. starters and alternators are built and tested to the highest standards. All warranty returns are inspected and tested prior to any replacement or credit being supplied. Karam A.L. reserves the right to not accept the return if the product is found to not be defective or to have failed due to the reasons shown below, or any other reasons deemed to be due to factors other than a defect in the alternator or starter itself. Any units where credit or replacement is not in accordance to our warranty guidelines, (or, if applicable, those of the manufacturer's warranty), Karam A.L. will contact the customer for disposition of product.



**Blue Pinion, Vehicle Fault**  
Starter has been engaged while the engine has been running



**Broken Bracket**  
Incorrectly fitted or vehicle/operator fault, starter engaged while engine is running



**Oil/Diesel Ingress**  
Fuel or oil leak on vehicle dripping onto unit



**Clutch Dust**  
Build up of clutch dust on gear shaft, solenoid clicks but starter does not engage



**Discolored/Burnt Terminals**  
Terminal not tightened correctly



**Water Ingress**  
Unit has been immersed in water, vehicle has been driven through flood or deep standing water

The above are only some of the more obvious and common rejections. Karam A.L. will not accept any unit that has been dismantled, abused, incorrectly/badly fitted, returned with burnt diodes or windings, was subject to misuse, or has been fitted to an incorrect application.